

MONORAIL  
CLOSING  
**30 JUNE 2013**

LAST CHANCE  
TO RIDE BEFORE  
WE CLOSE!

# SYDNEY

## MONORAIL & LIGHT RAIL

2013-14

Metro Trade Kit

Sydney Monorail and Metro Light Rail are unique transportation options connecting Sydney's key leisure, retail, dining and business event precincts with surrounding accommodation and transportation hubs.

With both systems located in the heart of Sydney, they offer the perfect combination of easy transport with an essential Sydney experience.



# SYDNEY MONORAIL & METRO LIGHT RAIL TOURISM TRADE OPPORTUNITIES



## Who we are and what we do

Metro Transport Sydney is a private Australian transportation company that owns and operates Sydney Monorail and Metro Light Rail.

We work in partnership with the NSW Government on light rail extension projects and strongly advocate the expansion of the light rail as a vital part of rejuvenating Sydney's city transportation system for locals and visitors.

## Sydney Monorail

An iconic Sydney attraction and must do experience for every visitor. Stopping at all of Sydney's best attractions, the Monorail glides over busy streets and links the city's top shopping destinations and hotels with the dynamic Darling Harbour entertainment, dining and business event precinct and the cultural character of Chinatown and the Spanish Quarter.

## Metro Light Rail

As Sydney's newest transportation system, Metro Light Rail provides efficient, reliable, comfortable and environmentally friendly transport. Light Rail links Central Station, with some of Sydney's popular destinations including Paddy's Markets, Chinatown, Darling Harbour, The Star, Sydney Fish Market and the inner city villages of Pyrmont, Glebe, Rozelle, Lilyfield and Leichhardt.

## For Further Information

Marketing Director

**Metro Transport Sydney** – Sydney Monorail & Metro Light Rail

190 Pyrmont St, Pyrmont NSW 2009

t: +61 2 8584 5250 f: +61 2 9660 4695

info@metrotransport.com.au

[www.metrotransport.com.au](http://www.metrotransport.com.au)

## Production Options

We have a range of products that cater for all client markets and interests:

### Leisure

- FIT and group travel
- Exchange coupons pre-purchase tickets or consignment options available
- One and three day adult and family passes including unlimited travel in addition to discounts at Sydney's leading attractions

### Convention and Incentive

- Convention passes
- Exclusive charters
- Pre & post touring options

### Advertising and Branding

- Vehicle liveries
- On station light boxes
- Station theming or displays for events or launches
- Separate advertising media kit available

# SYDNEY MONORAIL

## CONNECTING YOU WITH SYDNEY'S BEST

INFORMATION AND NETT PRICING SCHEDULE 2012/2013



### Background

The Sydney Monorail is an iconic attraction and a must do experience for every visitor to Sydney. It is one of only a few city Monorails in the world, gliding over busy streets and offering unrivalled views of Sydney's dynamic tourist precincts.

Stopping at all of Sydney's best attractions, the Monorail connects the city's top shopping and hotels with Darling Harbour's dynamic attraction, entertainment, dining and business event precinct and the cultural character of Chinatown and the Spanish Quarter.

Your clients can either take in the amazing sights of Sydney at our seven conveniently located stations or sit back and enjoy the views and the ride.

**Monorail Day Passes** with unlimited travel and discounts at Sydney's best attractions are ideal for those with time to enjoy Sydney. Day Passes are available as adult or family passes and as one or three day options.

**Exclusive charters** are also available for special events.

### Monorail Closure

The NSW Government has confirmed the Sydney Monorail will close 30 June 2013. Don't miss your last chance to take a ride on a piece of history before it closes!

### Major Markets

International, domestic, education, convention/ incentive and special interest

Group and FIT all ages and markets

### Access Locations

Seven conveniently located stations

City Centre, Darling Park, Harbourside, Convention, Paddy's Markets, World Square and Galleries Victoria (refer to map page 9)

### Operating Hours

Monday to Friday, 7am-10pm

Saturday and Sunday, 8am-10pm

364 days (Closed Christmas Day)

### Frequency

Every three to five minutes

### Network

3.6km, 15 minutes per circuit, 60 circuits a day



### Capacity

Ability to move FIT customers, small or large groups

Individual carriage capacity is 16 pax

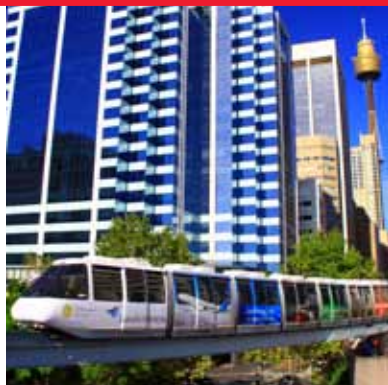
Total vehicle capacity is 70 pax (50 seated)

Total fleet is 6 vehicles

Wheelchair accessible

# KEY DESTINATIONS ATTRACTIONS AND SURROUNDING EXPERIENCES

INFORMATION AND NETT PRICING SCHEDULE 2012/2013



## Sydney Monorail provides quick and easy transport between

**Destinations** – Chinatown, City Centre, Darling Harbour including Sydney Convention and Exhibition Centre, Sydney Entertainment Centre and World Square

**Attractions** – Australian National Maritime Museum, Australian Opal Cutters, Australian Pearl Divers, Captain Cook Cruises, Chinese Garden of Friendship, Hard Rock Cafe, LG IMAX Theatre, Matilda Cruises, Oz Jet Boating, Powerhouse Museum, Sailing Sydney, Sydney Aquarium, Sydney By Sail, The Sydney Tower Eye, Whale Watching Sydney and Wild Life Sydney

**Dining precincts** – Chinatown, City Centre, Cockle Bay, Darling Harbour, Darling Quarter, Harbourside, King Street Wharf and Spanish Quarter (Liverpool Street)

**Shopping locations** – City Centre, Galleries Victoria, Harbourside Shopping Centre, Market City, Paddy's Markets, Queen Victoria Building, Strand Arcade, Westfield and World Square

**Hotels** – Four Points by Sheraton Sydney, Fraser Suites Sydney, Grand Mercure Apartments Darling Harbour, Hilton Sydney, Holiday Inn Darling Harbour, Hotel Ibis Darling Harbour, Ibis Sydney King Street Wharf, Mantra on Kent, Medina Grand Harbourside, Mercure Grand Sydney, Metro Apartments on Darling Harbour, Metro Hotel on Pitt, Novotel Rockford Darling Harbour, Novotel Sydney on Darling Harbour, Park8 Hotel, Oaks Goldsborough Apartments, Oaks Maestri Towers, Park Royal Darling Harbour, Quest on Dixon, Radisson Hotels and Suites, Rydges World Square, Seasons Darling Harbour, Sheraton on the Park, Somerset Darling Harbour, The Star Hotel and Casino and Swissôtel Sydney

## Nett Rates

Valid 1 April 2013–30 June 2013

Product Options	Nett Rates	Retail Rates
One trip	\$3.45	\$5.00
One trip (up-front bulk purchase – 500 and over)	\$3.20	\$5.00
One trip (up-front bulk purchase – 1000 and over)	\$3.00	\$4.90
Adult Monorail Day Pass	\$7.60	\$9.80
Family Monorail Day Pass	\$20.00	\$23.00
1–Day Adult Monorail & Light Rail Pass	\$10.00	\$15.00
1–Day Family Monorail & Light Rail Pass	\$30.00	\$37.50
3–Day Adult Monorail & Light Rail Pass	\$24.00	\$30.00
3–Day Family Monorail & Light Rail Pass	\$40.00	\$50.00
Exclusive vehicle charter (per trip)	\$550.00	N/A

## Rate Definitions

All rates include GST

Same rates apply for adults, children and students

Children aged 5 years and under are free

Family (2 adults + 2 children or 1 adult + 3 children)

Minimum pre-purchase is 10 tickets

Day Passes are valid for unlimited travel and include discounts

at a range of attractions, retail and food and beverage locations

Note retail rates are subject to change, nett rates will not change.

Plus not-to-be-missed Sydney sightseeing and photo opportunities

# METRO LIGHT RAIL WE'LL TAKE YOU THERE

INFORMATION AND NETT PRICING SCHEDULE 2013/2014

LIGHT RAIL  
OPERATIONS  
CONTINUING &  
EXPANDING IN  
2014!



## Access Locations

14 conveniently located stations

**1 Zone:** Central, Capitol Square, Paddy's Markets, Exhibition Centre, Convention

**2 Zone:** Pyrmont Bay, Star City, John Street Square, Fish Market, Wentworth Park, Glebe, Jubilee Park, Rozelle Bay and Lilyfield (Leichhardt)  
(refer to map page 9)

## Operating Hours

24 hours, 365 days

## Frequency

**Between Central and Star City**

Day service every 10–15 minutes (6am–12am)

Overnight service every 30 minutes (12am–6am)

**Between Central and Lilyfield**

Everyday every 10–15 minutes

Sunday to Thursday 6am–11pm

Friday and Saturday 6am–12am

LIGHT RAIL  
OPERATIONS  
CONTINUING &  
EXPANDING IN  
2014!

## Background

Linking Central Station with Sydney's inner west, Metro Light Rail delivers you quickly and easily to the bustling areas of Chinatown and Darling Harbour, through to the inner west suburban villages of Pyrmont, Glebe, Rozelle, Lilyfield and Leichhardt.

Have fun exploring the eclectic Paddy's Markets, catch a show at Capitol or Lyric Theatres, or try your luck at The Star Casino. Sample some great Aussie seafood at Sydney Fish Market or enjoy exploring the pubs and cafes of the suburban villages of Pyrmont, Glebe, Rozelle and Lilyfield/Leichhardt. Whatever your client interest Metro Light Rail will take you there.

**Single ride, return trips or Day Passes** for unlimited travel are available. Combined Monorail and Light Rail Day passes include discounts at Sydney's best attractions and are ideal for those with more time. Day Passes are available as adult or family passes and as one or three day options.

**Exclusive charters** are also available for special events.

## Major Markets

International, domestic, education, convention/incentive and special interest

Group and FIT all ages and markets



## Network

7.2km, travel time from Central to Lilyfield approximately 25 mins

## Capacity

Ability to move FIT customers, small or large groups

Total vehicle capacity is 150 pax (80 seated)

Total fleet is 7 vehicles

Wheelchair accessible

# KEY DESTINATIONS ATTRACTIONS AND SURROUNDING EXPERIENCES

LIGHT RAIL  
OPERATIONS  
CONTINUING &  
EXPANDING IN  
2014!



## Metro Light Rail provides quick and easy transport between

**Destinations** – Central Station, Chinatown, Darling Harbour and Sydney's inner westerns suburbs

**Attractions** – Captain Cook Cruises, Chinese Garden of Friendship, Hard Rock Cafe, LG IMAX Theatre, Matilda Cruises, Oz Jet Boating, Powerhouse Museum, Sailing Sydney, Sydney Aquarium, Sydney By Sail, Sydney Fish Market, Wentworth Park, Whale Watching Sydney and Wild Life Sydney

**Dining precincts** – Chinatown, Darling Quarter, Glebe, Harbourside, Leichhardt, Pyrmont and Star Casino

**Entertainment venues** – Capitol Theatre, LG IMAX Theatre, Lyric Theatre, Sydney Entertainment Centre, The Star Casino and entertainment complex

**Shopping locations** – Harbourside Shopping Centre, Market City, Paddy's Markets, The Star entertainment complex

**Markets** – Glebe Markets, Growers Markets – Pyrmont, Orange Grove Markets – Leichhardt and Rozelle Markets

**Hotels** – BreakFree on George, Capitol Square on George, Holiday Inn Darling Harbour, Hotel Ibis Darling Harbour, Media Executive Sydney Central, Medina Grand Harbourside, Mercure Grand Sydney, Mercure Sydney Hotel, Metro Hotel on George, Novotel Rockford Darling Harbour, Novotel Sydney on Darling Harbour, Oaks Goldsborough Apartments, Pensione Hotel Sydney, Quest on Dixon, Radisson Hotels and Suites, Somerset Darling Harbour, The Star Hotel and Casino, Star Hotel and Apartments, Swissôtel Sydney, Sydney Central YHA, The Great Southern Hotel, and YHA Railway Square

## Nett Rates

Valid 1 April 2013–31 March 2014

Product Options	Nett Rates	Retail Rates
Single trip (valid for whole network)	\$3.70	\$4.50
Return trip (valid for whole network)	\$4.70	\$6.00
Adult Light Rail Day Pass (unlimited day travel)	\$6.50	\$9.00
Family Light Rail Day Pass (unlimited day travel)	\$18.00	\$20.00
1-Day Adult Monorail & Light Rail Pass (NOTE ONLY VALID UNTIL 30 JUN 2013)	\$10.00	\$15.00
1-Day Family Monorail & Light Rail Pass (NOTE ONLY VALID UNTIL 30 JUN 2013)	\$30.00	\$37.50
3-Day Adult Monorail & Light Rail Pass (NOTE ONLY VALID UNTIL 30 JUN 2013)	\$24.00	\$30.00
3-Day Family Monorail & Light Rail Pass (NOTE ONLY VALID UNTIL 30 JUN 2013)	\$40.00	\$50.00
Exclusive vehicle charter (per trip)	\$550.00	N/A

## Rate Definitions

All rates include GST

Same rates apply for adults, children and students

Children aged 5 years and under are free

Family (2 adults + 2 children or 1 adult + 3 children)

Minimum pre-purchase is 10 tickets

Combined Light Rail and Monorail Day Passes are valid for unlimited travel and include discounts at a range of attractions, retail and food and beverage locations. Note Combined Day Passes are only available and valid until 30 June 2013 due to the Sydney Monorail closing on this date.

Note retail rates are subject to change, nett rates will not change

Plus wider Sydney sightseeing and photo opportunities

# CONVENTION PASS SYDNEY MONORAIL & METRO LIGHT RAIL

## INFORMATION AND NETT PRICING SCHEDULE 2013/2014

Convention passes are highly discounted tickets that ensure quick and easy delegate transfer between hotels, meetings and events staged in Darling Harbour, Sydney Convention and Exhibition Centre or Sydney Entertainment Centre.

Easily included in registration packs, convention passes offer the perfect exposure opportunity for event sponsors interested in providing free and environmentally friendly travel for event attendees.

Event Organisers can pre-purchase 1 to 7 Day Convention Passes on Sydney Monorail or Metro Light Rail that offer unlimited travel for the designated event dates. Co-branding can be added to convention passes to enhance promotion and profiling opportunities (minimum numbers required).

### Sydney Monorail

Enjoy convenient and easy transport to and from meetings and events with Sydney Monorail. With regular services running every three to five minutes, Sydney Monorail links the city's hotels, shopping and attractions with the dynamic Darling Harbour precinct, delivering delegates directly to Sydney Convention and Exhibition Centre and Sydney Entertainment Centre.

There are 2 conveniently located Monorail stations

- 1 Convention station is directly behind the Convention Centre
- 2 Paddy's Markets station is adjacent the Sydney Entertainment Centre

### Metro Light Rail

Linking Central Station with The Star and Sydney's inner west, Metro Light Rail delivers delegates quickly and easily to Darling Harbour, Sydney Convention and Exhibition Centre and Sydney Entertainment Centre. With regular services running every 10-15 minutes, the journey time from Central to the Entertainment Centre is five minutes and Convention Centre only nine minutes.

There are 3 conveniently located Light Rail stations

- 1 Convention station is directly behind the Convention Centre
- 2 Exhibition station provides easy access to the Exhibition Halls
- 3 Paddy's Markets station is adjacent the Sydney Entertainment Centre

### Monorail Convention Pass Nett Rates

Last chance to package! Closing 30 June 2013

	20-50	51-100	101-200	201-400	401-600	601-1000	1001+
<b>1 Day Pass</b>	\$6.05	\$6.05	\$6.05	\$5.50	\$5.50	\$5.00	\$5.00
<b>2 Day Pass</b>	\$12.10	\$12.10	\$11.00	\$9.90	\$9.90	\$9.35	\$8.80
<b>3 Day Pass</b>	\$17.60	\$17.60	\$15.40	\$14.30	\$14.30	\$13.20	\$12.10
<b>4 Day Pass</b>	\$23.10	\$20.90	\$18.70	\$17.60	\$17.60	\$16.50	\$14.30
<b>5 Day Pass</b>	\$24.20	\$24.20	\$22.00	\$20.90	\$20.90	\$19.80	\$17.60
<b>6/7 Day Pass</b>	\$25.20	\$25.20	\$25.20	\$24.20	\$24.20	\$23.10	\$20.90

### Light Rail Convention Pass Nett Rates

Operations continuing and expanding in 2014!

	20-50	51-100	101-200	201-400	401-600	601-1000	1001+
<b>1 Day Pass</b>	\$6.05	\$6.05	\$6.05	\$5.50	\$5.50	\$5.00	\$5.00
<b>2 Day Pass</b>	\$12.10	\$12.10	\$11.00	\$9.90	\$9.90	\$9.35	\$8.80
<b>3 Day Pass</b>	\$17.60	\$17.60	\$15.40	\$14.30	\$14.30	\$13.20	\$12.10
<b>4 Day Pass</b>	\$18.70	\$18.70	\$18.70	\$17.60	\$17.60	\$16.50	\$14.30
<b>5 Day Pass</b>	\$19.80	\$19.80	\$19.80	\$18.70	\$18.70	\$17.60	\$16.50
<b>6/7 Day Pass</b>	\$20.00	\$20.00	\$20.00	\$19.80	\$19.80	\$18.70	\$17.60

### Rate Definitions

All rates include GST



# BOOKING CONDITIONS POLICIES AND PAYMENT METHODS



Minimum pre-purchase is 20 tickets  
Rates are valid 1 April 2013–30 June 2013

## How to Book

Advance bookings are required for groups of 10 or more people and are subject to availability.

To make a group booking or order bulk passes, email the following information to [bookings@metrotransport.com.au](mailto:bookings@metrotransport.com.au)

- 1 Operator name
- 2 Contact name
- 3 Work phone
- 4 Mobile
- 5 Date of visit
- 6 Tour leader's name and mobile
- 7 Estimated time of arrival
- 8 Estimated time of departure
- 9 Number of pax
- 10 Other details/products of interest

Group bookings are not confirmed until a confirmation email has been issued. Final group numbers are required 48 hours prior to arrival.

## Conditions of Visit

**Monorail** – Individual Monorail carriages carry a maximum of 16 people. Larger groups will be split and spread across other carriages/vehicles.

No food or drink is permitted inside the vehicles.

## Group FOC Policy

One free entry for tour operator, driver or guide with every 10 paying customers (must show identification at point of entry).

Applies to staff escorting groups only and not to pre-purchased tickets.

## Exclusive Charter Cancellation Policy

The following cancellation policy applies

- 20% payable if group cancelled 14 days to 7 days
- 50% payable if cancelled 7 days to 24 hours
- 100% payable if cancelled within 24 hours

MTS reserves the right to cancel bookings immediately by written notice to the operator at any time without cause. If MTS cancels a booking, MTS will refund any refund any prior payment.

## Payment Methods

### FIT/Group bookings

There are two options for payment. Full payment can be made by credit card or direct deposit at time of booking or licensed operators can apply for a credit account. To be eligible for a credit account you will need to complete a Credit Application Form for assessment and approval. Subject to approval, operators will then be authorised to use company vouchers to conduct visits on Sydney Monorail.

### Pre-purchased bulk tickets

Approved operators will be invoiced at time of booking. Payment terms are 30 days from date of invoice.

### Metro Change – Ticket Exchange Vouchers

Approved operators will be invoiced upon voucher redemption. Payment terms are 30 days from date of invoice.

## Booking Contact

Bookings Coordinator

**Veolia Transport Pty Ltd**

Operators of the Sydney Monorail & Metro Light Rail

t: +61 2 8584 5288

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## For Further Information

Marketing Director

**Metro Transport Sydney** – Sydney Monorail

& Metro Light Rail

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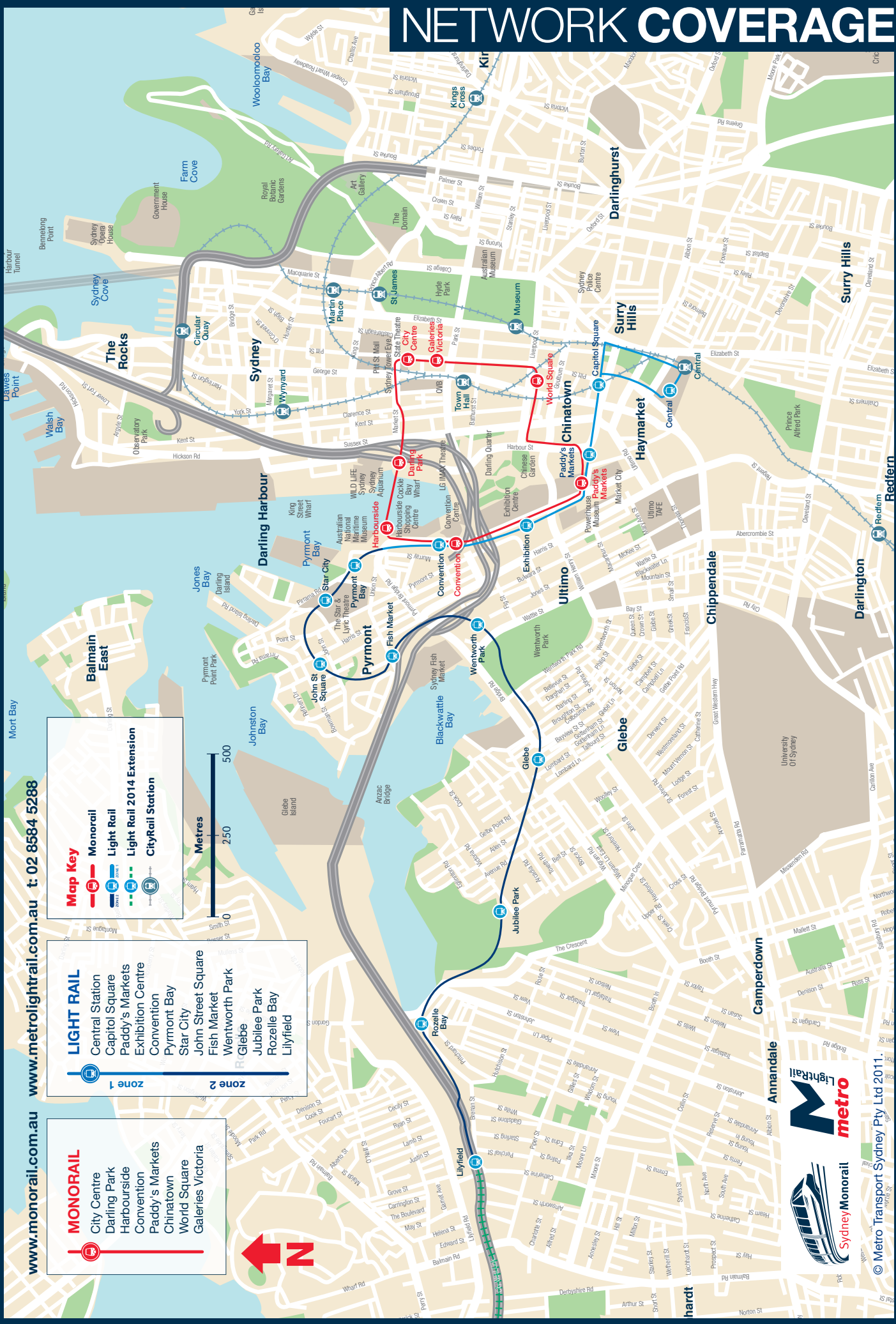
f: +61 2 9660 4695

[info@metrotransport.com.au](mailto:info@metrotransport.com.au)

[www.metrotransport.com.au](http://www.metrotransport.com.au)



# NETWORK COVERAGE



**Map Key**

- Monorail
- Light Rail
- Light Rail 2014 Extension
- CityRail Station

**Metres**

0 250 500

**LIGHT RAIL**

- Central Station
- Capitol Square
- Paddy's Markets
- Exhibition Centre
- Convention
- Pymont Bay
- Star City
- John Street Square
- Fish Market
- Wentworth Park
- Glebe
- Jubilee Park
- Rozelle Bay
- Lilyfield

zone 1 zone 2

**MONORAIL**

- City Centre
- Darling Park
- Harbourside
- Paddy's Markets
- Chinatown
- World Square
- Galleries Victoria

← N

www.monorail.com.au t: 02 8584 5288



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